



NACUSO 2024 Network Conference Attendee Quick FAQs (updated 4/2)

Please check our event website at nacuso.org as we continue to post updates on Meeting Locations, Golf Outing, Conference Registration, Speaker, Agenda and Sessions.

- Where is the event?** Meetings will be in the Disney Yacht & Beach Club Convention Center. This is conveniently next to and in between Disney's Yacht and Beach Club Resorts.
- Event Dates?** Monday, April 15 through Thursday, April 18, 2024 – [View Agenda](#)
- How do I get the Attendee List?** Attendees will be able to view the attendee list when the Event Mobile App is available. (week of 4/8). Partners and Sponsors will receive the attendee list in advance in March
- Hotel Address?** Disney's Yacht & Beach Club Resorts (407) 934-7000
Located at 1700 Epcot Resorts Boulevard, Lake Buena Vista, Florida 32830-8443
- Does Registration include Hotel Rooms?** Conference registration must be completed online at nacuso.org. Registration fees do not include the cost of hotel room reservations. Please book hotel reservations by phone (407) 939-4686) or through the [Disney room link](#).
- NACUSO Hotel Reservations & Block Deadline?** Rooms in the NACUSO block are \$289+ taxes per night at Disney's Yacht & Beach Club Resorts. The deadline to book rooms at the \$289 block rate is March 21, 2024. Book early as rooms can sell out prior to the March 21 cutoff date. Room reservations after March 21, will be confirmed subject to room availability and at market rates.
- Hotel Cancellation Policy** Hotel cancellations will be accepted up to five (5) days prior to confirmed arrival date. The hotel deposit is non-refundable if cancelled within the five (5) days prior to your confirmed arrival date. Cancellation of your NACUSO conference registration does not cancel your hotel room. Please call Disney's Group Reservations at (407) 939-4686 to cancel your room. You can also cancel or modify your hotel reservation online using your Disney reservation confirmation.
- Is there a shuttle from the airport?** The Orlando Airport is 22 miles away from the hotel. Shuttle service is not available directly through Disney. Mears Shuttle and Car Service: <https://www.mearstransportation.com/>
Orlando Airport Transportation Info & Rates: [Orlando Airport Transportation](#)
- Uber, Lyft or Taxi?** One-way Uber/Lyft fare is approximately \$45. Fares can vary upon time of day, and the availability of cars in service. One-way taxi fare is approximately \$60.
- Hotel parking?** Disney's Yacht & Beach Club Resort self-parking is \$25 per night for hotel guests.
- Want to buy tickets to Disney Parks?** To purchase Disney park tickets and to make your Disney park reservations, visit our [Disney/NACUSO group](#) page. To enter a park, **theme park reservation** and **valid admission** may be required – details are listed on the ticket page. Discounted tickets are available for pre-purchase through this site until midnight on April 13, 2024.

Need to make dinner reservations?	Dinner reservations can be made up to 60 days in advance. We highly recommend you make reservations early. To make a dining reservation, click here .
Dress code?	Business casual/Resort attire ... suits and ties not necessary!
When can I access the mobile app?	All registered attendees will receive access to the Event Mobile App prior to the event. Download instructions and the password will be sent to the registered attendee's email.
Where and when is Event check-in?	Conference check-in is open from 11:00 a.m. to 7:00 p.m. in the Asbury Registration Foyer on Monday. NACUSO events will be held inside Disney's Yacht & Beach Club Convention Center.
If I am an Exhibitor, where do I set-up?	Exhibitors can set-up Monday in the Grand Harbor Ballroom from 10:00 a.m. to 4:30 p.m. Stop by the NACUSO Registration desk and event staff will show you to your exhibit space.
I'm signed up for the Golf Outing on Monday	The golf shuttle will <u>depart at 7:15 a.m.</u> from the Porte Cochere of Disney's Yacht & Beach Club Convention Center (8:30 a.m. Shotgun start). Breakfast and lunch will be served at the golf course. Golfers will return at approximately 1:15 p.m. Please bring your ID to this event. If you have your own transportation please email events@nacuso.org .
Monday's Opening Welcome Reception from 5:30–7:00 p.m.	The Welcome Reception takes place within our exhibit space located in the Grand Harbor South Ballroom. Enjoy heavy appetizers, beer, wine and non-alcoholic drinks. This is a great time to connect with attendees and support our Partners and Sponsors. Spouses are welcome.
I signed up for the Advocacy Breakfast Where do I go? Barry Sanders	At conference check-in you will receive your Advocacy Breakfast ticket with your conference badge. The Advocacy Breakfast location and details are printed on the ticket. This is a private breakfast for those that signed up for this fund-raising event in advance. The cost to attend is \$600-\$1200 per person. Spots are limited and will sell out.
What meals/dining events are included?	The following are included with the NACUSO Network registration fee: Breakfast on Tuesday, Wednesday & Thursday; Lunch on Tuesday, Wednesday & Thursday; Hospitality Receptions on Monday, Tuesday and Wednesday. For additional resort dining & reservations, click here .
T2/Thursday Events on 4/18/24	This event takes place on Thursday, April 18 at 7:30 a.m. to 2:15 pm All NACUSO attendees are invited to attend. Breakfast, lunch and sessions are included with your registration fee.
NACUSO Contact	Phone#: (949)645-5296 or (888)462-2870 Email: events@nacuso.org or Website: NACUSO.org

